



# intorrent SUPERCCELL

## Cloud Telephony for Small and Medium Businesses

While business phone systems previously relied on some serious tech infrastructure, it now isn't necessary, or, for many companies, even preferable to rely on hardware for communications.

When space is tight or a more economical solution is needed, the Intorrent Supercell hosted phone system is the natural choice for scalable, cost-efficient VoIP.

### Communication Elevation.

Think about your traditional phone hardware setup. You have capital expenditure for starters you need to buy the servers. Then you need to maintain your equipment; that's more money. Intorrent Supercell doesn't care about tradition, just savings.

The Intorrent Cloud is kind of like technology timesharing. By allocating online server space, you pay for only what you need to operate effectively, and the costs are split inside a shared, secure network.

Because of a centralized point of access, maintenance, changeability and scalability increase significantly. You're not dealing with individual hardware setups.

Cloud-hosted systems are particularly well-suited for open source solutions. All the benefits and features of Intorrent's premise systems can be translated to the Cloud. Sacrifice nothing except some boxes in the closet.

Contact Intorrent today for a free Cloud consultation and personalized demo. Whether hosted or premise based, we have the solution for elevating your business communications.

#### Intorrent Supercell is:

- Economical, Ideal for SMBs, Enterprises, Branch and Remote Offices
- A Comprehensive PBX Suite
- Flexible and Scalable
- Equipped with a User-Friendly Administrative Portal
- Easy to Configure and Use
- Reliable and Worry Free
- Provisioning for 75 Phones + Smart Device Interoperability (iPhone, iTouch, iPad; Android)

\*Some restrictions apply. Please contact an Intorrent Reseller for details.

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## Feature List

Intorrent Supercell has many special features that can be integrated for your use. These features can be used as much as you would like without adding any extra costs.

### User/Phone Features

- » Hold, Park, Transfer, Attended Transfer, Pickup, Do Not Disturb 3-Way, Conference Calling, etc.
- » Voicemail
- » Message Retrieval via Phone, Web, or Email attachment

- » Permissions Settings
- » Multiple Codec Support (G.722, G.711, G.729A, GSM)
- » Intercom/Page Through Phone Options
- » DSS/BLF Keys

### Unbundled SIP Trunks

- » No lock in— Choose preferred SIP Provider
- » Quickly move to Premise Deployment
- » DID Support
- » Configurable Outbound Caller ID

### Call Recording

- » Record on Demand
- » Full-time Recording with Call Data
- » Export Sound Files
- » Single or Both Party Record Option

### Automated Attendant/IVR

- » User Uploadable Sound Prompts
- » User Configurable Menus
- » Call Routing Schedules
- » Multi-lingual
- » Dial by Name Directory (First, Last, Both)

### Teleworking

- » Hot Desking— Login to any phone
- » Mobile Phone integration
- » Call Transfer from Mobile Phone
- » View Real-time status of other users
- » DISA

### Call Center

- » Unlimited Call Queues
- » Real-time and Historical Reports
- » Manager— Listen/Barge in/Whisper
- » Caller Experience Option Settings

### Easy Administration

- » Web-based Administration
- » Role-based Permissions
- » Multi-company, Multi-site
- » Automated Phone Provisioning

### Flexible/Customizable

- » Flexible Extension Numbers
- » Open Standards for easy integration
- » Expand or Reduce number of users quickly and easily
- » SIP TIE Trunk Support— Connect to Premise Systems
- » Skype Trunk Support
- » Click to Dial

### Cloud Data Center

- » Cloud Reliability
- » Quick, Easy Deployment
- » 24/7/365 Monitoring
- » Automatic Updates
- » System Security Updates
- » Advanced Secure User Registration
- » Tier 1 Network Peering

### Switchboard Client

- » Windows, Mac and Linux Client
- » Real-time view of users, queues, trunks
- » Drag and Drop
- » Easy to Use

### Reporting

- » System Call Reports with filters

### Devices

- » Network appliance for secure, reliable communication
- » 75+ SIP phone models (certain models optimized for the cloud)
- » Overhead Paging
- » Video Surveillance & Monitoring
- » Analog SIP gateways and other peripherals

